

Terms of Business

Marigolds Professional Cleaning Company Ltd

1. Introduction

These Terms of Business govern the provision of cleaning services by Marigolds Professional Cleaning Company Ltd ("Marigolds," "we," "our," or "us") to our clients ("Client," "you," or "your"). By engaging our services, you agree to comply with these terms and conditions.

2. Services Provided

Marigolds offers professional cleaning services to commercial and industrial clients. The specific services, frequency, and costs will be detailed in the Service Agreement provided to each Client.

3. Service Agreement

Before commencing any services, a Service Agreement will be signed by both parties, outlining:

The scope of services

Pricing and payment terms

Duration of the agreement

Cancellation and termination terms

4. Fees and Payment Terms

Invoices will be issued monthly unless otherwise agreed.

Payment must be made within 30 days of the invoice date.

Late payments may incur interest charges at a rate of 8% above the Bank of England base rate.

All prices are subject to VAT at the applicable rate.

5. Client Responsibilities

The Client must provide safe and adequate access to the premises.

The Client must notify Marigolds of any specific health and safety risks or hazards present on the premises.

The Client is responsible for securing valuables and confidential information during cleaning services.

6. Liability and Insurance

Marigolds holds public liability insurance to cover any accidental damage caused by our staff.

Marigolds is not liable for any loss or damage caused by circumstances beyond our control, including but not limited to fire, flood, or other acts of God.

The Client must report any damages or issues within 24 hours of the service being provided.

7. Cancellation and Termination

Either party may terminate the Service Agreement with 30 days' written notice.

If the Client cancels a scheduled service with less than 24 hours' notice, a cancellation fee may apply.

Marigolds reserves the right to terminate the agreement immediately in cases of non-payment or breach of terms.

8. Health and Safety

Marigolds complies with all relevant health and safety legislation, including the Health and Safety at Work etc. Act 1974. Our staff are trained to follow safe working practices to ensure the safety of everyone on the premises.

9. Confidentiality

Marigolds and its staff will treat all client information as confidential. We will not disclose any information to third parties without the Client's consent, except as required by law.

10. Data Protection

Marigolds complies with the General Data Protection Regulation (GDPR) and the Data Protection and Digital Information Act 2024. For more information on how we handle personal data, please refer to our Privacy Policy.

11. Complaints Procedure

If you have any complaints about our services, please contact us at:

Email: accounts@marigoldscontractcleaning.co.uk

Phone: 0113 2178644

We aim to resolve all complaints within 5 working days.

12. Governing Law

These Terms of Business are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

Website Terms of Use

Marigolds Professional Cleaning Company Ltd

1. Introduction

Welcome to the website of Marigolds Professional Cleaning Company Ltd ("Marigolds," "we," "our," or "us"). By accessing or using our website (the "Site"), you agree to comply with these Terms of Use. If you do not agree to these terms, please do not use the Site.

2. Use of the Site

You may use the Site for lawful purposes only. You agree not to:

Use the Site in any way that violates applicable laws or regulations.

Upload or transmit any harmful or malicious content.

Attempt to gain unauthorised access to the Site or any connected servers.

Use the Site to harass, abuse, or harm others.

3. Intellectual Property

All content on the Site, including text, images, logos, and graphics, is the property of Marigolds or its licensors and is protected by copyright laws. You may not reproduce, distribute, or use any content from the Site without prior written permission from Marigolds.

4. Links to Third-Party Websites

The Site may contain links to third-party websites for your convenience. Marigolds is not responsible for the content or practices of any third-party sites and does not endorse them.

5. Privacy Policy

Our use of personal data is governed by our Privacy Policy, which is available on the Site. By using the Site, you consent to our handling of personal data as outlined in the Privacy Policy.

6. Limitation of Liability

Marigolds will not be liable for any direct, indirect, or consequential losses or damages arising from the use or inability to use the Site. This includes, but is not limited to, loss of data, business interruption, or damage to your computer system.

7. Changes to the Terms of Use

Marigolds reserves the right to update these Terms of Use at any time. Any changes will be posted on the Site, and your continued use of the Site constitutes acceptance of the updated terms.

8. Governing Law

These Terms of Use are governed by the laws of England and Wales. Any disputes arising from the use of the Site will be subject to the exclusive jurisdiction of the courts of England and Wales.

9. Contact Information

If you have any questions about these Terms of Use, please contact us at:

Email: accounts@marigoldscontractcleaning.co.uk

Phone: 0113 2178644